Case Study Sheet

PIMS of London

Sheet Ref: 08Q340 Operating Reliability System Manual Review

Summary:	An illustration of PIMS ability to locate world-class Subject Matter Experts, integrate them within a Project Team and apply the combined expertise, in a structured manner to produce dependable guides that ensure consistent Integrity & Reliability Application
Asset Sector:	Oil & Gas: Pipelines, Process Facilities & Above-ground Storage Tanks
PIMS Service	Strategic Planning, Performance Evaluation;
Components:	Reliability Methodologies, Risk&RBI Planning;
	Programme Support, Management Systems & Operational Effectiveness.
Customer:	E&P division of Latin American Oil and Gas Operator
Customer Brief:	To drive continuous improvement throughout their assets, PIMS' customer
	chose to adopt an Operating Reliability System. To support System roll-out, replicated across each O&M Sector, a System manual was drafted. This manual set out the adoption process and associated procedures required to apply the System. PIMS were requested to review & amend this manual, ensuring ease of comprehension, aligning consistency with recognised world-class methodology and driving optimum take-up & compliance within the Sectors.
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PIMS Approach:	PIMS assembled a Review team consisting of process experts, a reliability methodology expert and an operations expert. With regard to the <i>Form of Manual</i> , all documentation and supporting annexes were benchmarked against UK HSE guidelines, US DoT and API recommended practises – this resulted in the Manual being reformatted as an Approved Code of Practice (ACOP), distributed over three levels:
	High-level, with an overview of the relevant aspects with which to comply
	Medium-level, a framework document describing the requisite approach
	Detailed-level, containing working guides to each element that comprise the approach
	All data was then distributed across either application Guides or support Materials.
	The System Structure itself was rationalised into Goals & Measurement, Effective People, Effective Equipment & Effective Process (O&M).
	Regarding the <i>Manual Content</i> , 196 indispensable edits and 69 recommended edits were set-out to ensure brevity, ease of comprehension, alignment with recognised best practise, adoption & accountability.
	Supporting Annexes, covering Criticality Analysis, Risk-based Inspection, Reliability Centred Maintenance & Root Cause Analysis were reviewed & benchmarked against effective applications deployed by the Review team throughout their international work history.
	Finally, System Implementation plans, training materials and verification procedures were identified and aligned with the ACOP.
Project Outcome:	The Project was completed on time and to budget, enabling a supported System roll-out on schedule. All of the PIMS recommendations were incorporated into the new System.

To discuss this Case further with the end-user, please first liaise with PIMS of London.

Project Reference:

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